We put kids and their families first.

ANNUAL REPORT 2012
ChildServ’s mission is to help Chicagoland’s at-risk children and their families build, achieve and sustain better lives.

In short, we put kids and their families first.
Like our founders who originally cared for six homeless children from the streets of Chicago in 1894, ChildServ continues to enrich the spirit and aspirations of children. Despite a serious economic downturn, ChildServ continued in 2011 and 2012 to help Chicagoland’s at-risk children and their families build, achieve and sustain better lives. ChildServ is grateful for positive outcomes that made life better for more than 3,000 marginalized children and their families.

As you review ChildServ’s 2012 annual report, you will notice ChildServ’s programs continued to emphasize early childhood learning, strong parent-child relationships, wholesome out-of-home placement services, individual and family support services, and youth development in group homes and transitional living facilities. Our organization attained positive outcomes and stayed true to its mission: We supported parents in their efforts to nurture their children; prepared preschoolers and their parents for school; helped students achieve academic success and stay in school; prepared young adults for independent living; and found adoptive families for children.

We are very proud to say that ChildServ succeeds at empowering vulnerable families with children through advocacy, prevention, early intervention and education services. One clear example of the organization’s success is that 100% of our eligible foster care youth graduated from high school; of these graduates, 80% are enrolled in college and 20% are working full-time.

Thanks to sound program and fiscal management, as well as generous support from our donors, volunteers and other stakeholders, ChildServ continues to commit to prevent abuse and neglect where possible, support the well-being of children, and provide advocacy and early intervention services to children and their families.

Here are a few of our Fiscal Year 2012 accomplishments:
- We reunited 13 foster care children with their biological families.
- We placed eight Wendy’s Wonderful Kids in adoptive homes, and finalized 13 additional adoptions.
- 100% of Interweave program participants were promoted to the next grade.
- The families of 886 children received early childhood services, including home day care and training in child development and parenting.
- Through effective church relations, ChildServ obtained multi-year private funding for Phenomenal Women to help teen moms gain skills and build self-esteem.
- We began to operate Emerge, a transitional housing and case management program for homeless young men and women that was formerly run by Jane Addams Hull House Association.
- With funding from Michael Reese Health Trust, we collaborated with Children’s Home + Aid to serve Illinois military families with children.

We thank our committed staff, Board of Trustees, volunteer network and other stakeholders who generously contribute to our capacity to serve metropolitan Chicago’s vulnerable children and families. We thank all individuals, United Methodist churches and other denominations, civic groups, and government, corporate and philanthropic partners whose contributions enabled ChildServ to achieve its fiscal 2012 goals. The following pages highlight ChildServ’s programs and activities from July 1, 2011, through June 30, 2012.

James C. Jones
President and CEO

Rev. Deborah Fisher
Board of Trustees Chairperson
In December 2011, ChildServ Case Manager Eneida Cosme was named Worker of the Year by the Illinois Department of Child and Family Services. Eneida, who specializes in Spanish-speaking adoptions and foster care casework for ChildServ, has been working for the agency since 2005. She enjoys working for ChildServ because of its child-centered mission.

Eneida is one of 22 dedicated case managers in ChildServ’s Family Foster Care Program. Family Foster Care focuses on creating safe, nurturing, permanent environments for children. This is done through a traditional foster home or, when possible, the residence of a relative. Our goal is to find the best possible home for each child to learn and grow, whether traditional or relative.

Last year, ChildServ cared for 258 wards of the State of Illinois. Twenty-four of them were teen mothers.
To help children in some of Chicago’s most at-risk communities have the best possible preparation for school, ChildServ works with parents, giving them the tools and curriculum to be the first teachers in their infants’ or toddlers’ lives. Through the Parent Empowerment Program, which works with parents of children from birth to 3, and Home Instruction for Parents of Preschool Youngsters, which assists parents of 3- to 5-year-olds, ChildServ uses national, evidence-based curricula to create results that last a lifetime. It also participates in studies that can create new models for early childhood success.

Through both PEP and HIPPY, ChildServ parent educators visit families in their homes to give them guidance on how to prepare their children for school. Each parent and his or her educator work together to foster children’s physical well-being and motor development, social and emotional development, language development and general knowledge. ChildServ also conducts group learning sessions so that mothers and fathers can feel encouraged through peer support—and discover new ways to be the best parents they can be.

Both programs are parts of a two-year grant for Early Childhood Connections from United Way. The PEP program received new funding in Fiscal Year 2012 from the U.S. Department of Health and Human Services Maternal, Infant, and Early Childhood Home Visiting Program and Chicago Public Schools to expand services, as well as the Illinois State Board of Education for continued services.

We put kids first by using nationally recognized curriculum and research for early learning success.
To help families not only in our own community but across the nation, ChildServ is participating in two national studies: Chapin Hall at the University of Chicago and Strong Foundation’s “Best Practice Standards in Home Visiting” and the University of Chicago School of Social Service Administration’s “Promoting Father Involvement with At-Risk Families Receiving Home Visitation Services.”

Last year, 86% of children whose parents participated in the Parent Empowerment Program scored at least 80% on the Ages & Stages Questionnaire - 3 Child Developmental Assessment Test.

“It’s precious time with your child. You’re sitting with them; you’re being the teacher.”

–ISABEL, HIPPY CLIENT
For young men and women who have been abused or who have had traumatic childhoods, the challenges that they have faced do not just go away when they turn 18. That’s why ChildServ began operating Emerge, a program formerly run by Jane Addams Hull House Association. Emerge gives formerly homeless young men and women transitional housing and case management until they are able to become self sufficient.

Participants in Emerge are both single adults or parents with children. Each individual or family receives an apartment, group and individual therapy, and assistance with life skills, like creating a budget and developing a career path.

Similar to ChildServ’s child welfare programs, the goal of Emerge is to give young adults a stable environment and the tools they need to have a better life.

At the end of Fiscal Year 2012, Emerge participants were studying at Robert Morris College, Chicago State University and Harold Washington College, and working in Chicago factories and small businesses.

We put kids first by creating a continuum of service for youth.
We put kids first by creating a continuum of service for youth.

“ChildServ gave me stability, and with housing, you can focus on what you need to do. It’s good to know that somebody cares.”

–TIMOTHY, EMERGE CLIENT
We put families first 
through leadership in human services provision.

With generous funding from the Michael Reese Health Trust, ChildServ, together with Children’s Home + Aid, kicked off the Military Families Initiative in November 2011. This special project was created to make Chicagoland’s community of social service providers better able to meet the needs of military families. Over the next three years, ChildServ and Children’s Home + Aid will develop, pilot and refine a model that bridges the needs of military, veteran and reserve families to resources across the state of Illinois. ChildServ is focusing specifically on Chicago’s Austin neighborhood and the township of Palatine, a northwest suburb.

Since the initiative began, ChildServ has organized community action teams in order to create a referral network, identify unmet needs, and address the challenges faced by military families. In June 2012, ChildServ sponsored a training to help 50 nonprofits become better equipped to serve military families and veterans.

Through the Military Families Initiative, ChildServ seeks to ensure that children in military families have the counseling and supports that they need to face issues unique to their situations, such as deployment and post-traumatic stress disorder.

As of June 2012, more than 55 organizations throughout Chicagoland have expressed an interest in becoming a part of the Military Families Initiative network, and it is still growing.
You put kids and their families first
by attending ChildServ events

Thanks to a community of support, ChildServ events raised needed funds to make many of ChildServ’s programs possible. Learn about how you can support ChildServ events online at www.childserv.org/events.

Top Left (from left): James C. Jones presents the ChildServ Legacy Award to Thomas Manning of Sam’s Club with ChildServ Board member Charles Krugel at ChildServ’s inaugural Industry Dinner.

Top Right (from left): The Rev. Dr. Philip Blackwell, Senior Pastor, First United Methodist Church, The Chicago Temple, and Karen Atwood, President of Blue Cross Blue Shield of Illinois, accept the Lucy Rider Meyer Humanitarian Award from James C. Jones at ChildServ’s Founders Day Dinner.

Above (from left): Jenny Spear, Terrence Henderson, Meredith Haynes, Kyle McClusky and Auxiliary Board member Adam Knapp enjoy the view at Willis Tower and the music of nationally recognized jazz musician Howard Sandifer at the ChildServ Auxiliary Board annual fundraiser.
We put kids and their families first through good stewardship of ChildServ’s finances

<table>
<thead>
<tr>
<th></th>
<th>FY2012</th>
<th>FY2011</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CURRENT ASSETS</strong></td>
<td>1,076,782</td>
<td>1,247,303</td>
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<td><strong>NON CURRENT ASSETS</strong></td>
<td>668,415</td>
<td>692,043</td>
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<td><strong>FIXED ASSETS-NET</strong></td>
<td>985,256</td>
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<td><strong>TOTAL ASSETS</strong></td>
<td>2,730,453</td>
<td>2,942,355</td>
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<td><strong>CURRENT LIABILITIES</strong></td>
<td>1,362,728</td>
<td>1,598,097</td>
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<td><strong>OTHER LIABILITIES</strong></td>
<td>161,098</td>
<td>85,160</td>
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<td><strong>NET ASSETS</strong></td>
<td>1,206,627</td>
<td>1,259,098</td>
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<tr>
<td><strong>TOTAL LIABILITIES &amp; NET ASSETS</strong></td>
<td>2,730,453</td>
<td>2,942,355</td>
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Comparative Statement of Activities for the years ended June 30, 2012 and June 30, 2011

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<thead>
<tr>
<th></th>
<th>FY2012</th>
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<tbody>
<tr>
<td><strong>INCOME</strong></td>
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<td>Government Support</td>
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<td>Private Support</td>
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<tr>
<td>Other Revenue</td>
<td>974,384</td>
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<td><strong>TOTAL INCOME</strong></td>
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<td><strong>FUNCTIONAL EXPENSES</strong></td>
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<tr>
<td>Cost of Care</td>
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<td>2,134,041</td>
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<tr>
<td>Staffing</td>
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<td>5,842,174</td>
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<tr>
<td>Cost of Operations</td>
<td>1,742,933</td>
<td>1,767,556</td>
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<td><strong>TOTAL EXPENSES</strong></td>
<td>9,739,126</td>
<td>9,743,771</td>
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<tr>
<td><strong>CHANGE IN NET ASSETS</strong></td>
<td>(52,471)</td>
<td>88,612</td>
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<tr>
<td><strong>BEGINNING NET ASSETS</strong></td>
<td>1,259,098</td>
<td>1,170,486</td>
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<tr>
<td><strong>ENDING NET ASSETS</strong></td>
<td>1,206,627</td>
<td>1,259,098</td>
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</tbody>
</table>
We put kids and their families first through good stewardship of ChildServ's finances.

FY12 = 3036 Clients Served

- Community Services: 2326
- Placement Services: 477
- Providers: 233

FY12 = 3036 Clients Served

<table>
<thead>
<tr>
<th>Service</th>
<th>Clients</th>
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</thead>
<tbody>
<tr>
<td>Armour/Military Counseling</td>
<td>262</td>
</tr>
<tr>
<td>Emerge</td>
<td>20</td>
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<tr>
<td>Extended Family Support</td>
<td>173</td>
</tr>
<tr>
<td>Family Child Care</td>
<td>252</td>
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<tr>
<td>Foster Care</td>
<td>443</td>
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<tr>
<td>Grandfamily Support</td>
<td>356</td>
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<tr>
<td>Group Home</td>
<td>28</td>
</tr>
<tr>
<td>Healthy Fit</td>
<td>23</td>
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<tr>
<td>HIPPY</td>
<td>157</td>
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<tr>
<td>Interweave</td>
<td>104</td>
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<tr>
<td>PEP</td>
<td>834</td>
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<tr>
<td>Providers</td>
<td>233</td>
</tr>
<tr>
<td>Therapeutic Foster Care</td>
<td>48</td>
</tr>
<tr>
<td>Transitional Living</td>
<td>17</td>
</tr>
<tr>
<td>Ways To Work</td>
<td>9</td>
</tr>
<tr>
<td>Wendy's Wonderful Kids</td>
<td>39</td>
</tr>
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</table>
You put kids and their families first through your financial support. We are grateful to our donors, who make our mission possible.

Individuals and Family Foundations
$20,000 and Up
Anonymous

$10,000 to $19,999
Gemini Foundation
Wesley E. Luehring Foundation

$5,000 to $9,999
Debra and Rodney Brown
Nancy and Gary Duel
George A. Bates Memorial Foundation
Rachel and Bernard Sterner
William C. Bannerman Foundation

$2,000 to $4,999
Anonymous
Tandreia Q. Bellamy
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Teri and Greg Hummel
Colleen M. and James C. Jones
Judy and Dave Lambert

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Mary and Jim Doyle
Larry J. Huber
Thomas D. Hutchinson
Patrick E. Jesse
Karen and Allen Kuhlman
Pickell Family Foundation
Sherri and Elliot Richardson
Rachel and Robert Samuels
Sandy and Dick Schoenke
Benjamin Socie
Mark Wimmer

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Charles A. Krugel
Mardie P. MacKinnon
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Marcos Nogues
Marta Rodriguez
Thomas M. Samuels
John Stiefel
Merrilee and John Waldron
Nancy and Mark Wharton
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Georgia and Dewey Young

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Anonymous
Abbot Laboratories
Accretive Health
Advocate Bethany Hospital Community Health Fund
Bearcat Leasing Corporation
Big Bolt Corporation
Blue Cross Blue Shield of Illinois
BP Foundation, Inc.
Chapman and Cutler
D & R Fund
dave thomas foundation for adoption
Defran Systems
Deutsche Bank Americas Foundation
Dr. Scholl Foundation
E*Trade Financial Capital Markets
Eby-Brown Company LLC
Grand Boulevard Plaza, Matanky Realty Group, Inc.
Kemper Corporation
McMaster-Carr Supply Company
Metropolitan Life Insurance
Michael Reese Health Trust
Microsoft Corporation
Mid American Group
National Christian Foundation of Greater Chicago
The Northern Trust Company
PepsiCo Foundation
SunCoke Energy, Inc.
True 2 Nature, Inc.
UBS
UPS
Verizon Foundation
Walmart
Zebra Technologies Corporation

Civic and Nonprofit Organizations
The Chicago Community Trust
Exchange Club of Naperville
United Way of Metropolitan Chicago
United Way of Southwestern Pennsylvania
Public Agencies and Organizations
City of Chicago Department of Family & Support Services
DuPage Community Development Block Grant
Illinois Department on Aging
Illinois Department of Children & Family Services
Illinois Department of Human Services
Lake County Department of Planning, Bldg. & Development
US Department of Housing & Urban Development

Trusts and Estates
Ellen B. Fox Fund
John T. Preston Family Trust
Norman W. Harris Reserve Fund
Octavus N. Hutchinson Charitable Trust
Robert and Jeanette McMurdy Trust

Faith Communities
Aldersgate UMC United Methodist Women, Rockford
Aldersgate United Methodist Church, Wheaton
Barrington UMC United Methodist Women
Barrington United Methodist Church
Central UMC of Skokie United Methodist Women
Central United Methodist Church, Skokie
Christ United Methodist Church, Deerfield
Community United Methodist Church, Naperville
Cornerstone United Methodist Church, Elgin
Disciples UMC United Methodist Women, Mt. Morris
Earlville United Methodist Church
Euclid Avenue UMC United Methodist Women, Oak Park
Faith UMC United Methodist Women, Freeport
First Presbyterian Church Presbyterian Women, Deerfield
First UMC United Methodist and Congregational Women, West Chicago
First UMC United Methodist Women, Elmhurst
First UMC United Methodist Women, Franklin Park
First UMC United Methodist Women, Oak Park
First UMC United Methodist Women, Palatine
First UMC United Methodist Women, Waukegan
First United Methodist Church, Arlington Hts
First United Methodist Church, DeKalb
First United Methodist Church, Evanston
First United Methodist Church, Freeport
First United Methodist Church, La Grange
First United Methodist Church, Palatine
First United Methodist Church, Park Ridge
First United Methodist Church, Waukegan
First United Methodist Church at The Chicago Temple
Glenview UMC United Methodist Women
Grace UMC United Methodist Church Forum Class, Naperville
Grace United Methodist Church, Lake Bluff
Grace United Protestant Church, Park Forest
Harry R. Kendal Fund, United Methodist Church/GBGM/UMCOR
Hinsdale UMC United Methodist Women
Hinsdale United Methodist Church
Marengo UMC United Methodist Women
Memorial UMC United Methodist Women, Zion
Memorial United Methodist Church
Northbrook UMC United Methodist Women
Northbrook United Methodist Church
Orangeville UMC United Methodist Women
Our Redeemer’s UMC United Methodist Women, Schaumburg
Palos United Methodist Church
Plainfield United Methodist Church
Prince of Peace United Methodist Church, Elk Grove Village
Rochelle United Methodist Church
Roselle United Methodist Church
Sauganash Community Church, Chicago
St. Andrew United Methodist Church, Homewood
The Deaconess Community of the ELCA
Trinity UMC United Methodist Women, Mt. Prospect
Trinity United Methodist Church, Mr. Prospect
Trinity United Methodist Church, Wilmette
UMCMG, Inc.
United Methodist Church Northern Illinois Conference
United Methodist Church of New Lenox
United Methodist Church of Steward United Methodist Women
United Methodist Foundation, Northern Illinois Conference
United Protestant Church, Grayslake
United Voices for Children
Walnut United Methodist Church
Wilton Center Federated United Methodist Church
Winnetka Congregational Church/Woman’s Society

In-Kind Gifts – Individuals
Anonymous
Alisa Azpeitia
Gary Bock
Rosanne Boik
Douglas Edwards
Betty Evans
David Fiske
James A. Frost
Camille Gaziano
Eric Gerstein
Paul James
Thanks to an anonymous donor, all new or increased gifts to ChildServ will be matched, up to a total of $15,000—allowing our donors to double their impact through April 18, 2013.
Ways you can support ChildServ’s mission:

**Make a Cash Gift**
Donate Online - Make a secure online donation using your credit card. ChildServ accepts MasterCard, Visa and Discover. Please call (773) 867-7361 for more information. Our mailing address is ChildServ, 8765 W. Higgins Rd., Suite 450, Chicago, IL 60631.

**Make a Gift in Tribute**
In Memoriam: Remember someone close to you by making a gift in their memory.
In Honor: Make a gift in honor of a special person or a special occasion like a birthday or anniversary.
Contact us at (773) 867-7361 for details.

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Tell us if your company will match the dollars that you give.
Contact us at (773) 867-7361 for details.

**Gift Stock**
Make a gift of appreciated securities. Call (773) 867-7314 or email us to find out how to do this.

**Include ChildServ In Your Estate Plans**
Designate ChildServ as a beneficiary in your will or life insurance policy.
Contact us (773) 867-7314 for details.

**Sponsor an Event**
ChildServ holds events throughout the year and welcomes individual and corporate sponsorships. To find out about current sponsorship opportunities, call (773) 867-7361.

**Make an In-kind Gift**
Call (773) 867-7362 or email info@childserv.org.
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Programs
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Carly Jones, Director, Placement Services
and Community Programs
Tim Paige, Director, Information
Technologies
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Communications
Sylvia Riperton-Lewis, Director, Quality
Improvement
ChildServ Locations

Administrative Office
8765 W. Higgins, Suite 450
Chicago, IL 60631
773.693.0300

Division
4909 W. Division, Suite 506
Chicago, IL 60651
773.867.7319

Group Home Administration
1240 Iroquois Drive, Ste. 508
Naperville, IL 60523
773.693.0300

Lake County Family Service Center
1105 Greenwood Ave.
Waukegan, IL 60087
847.263.2200

Wentworth (Harold Washington Prof. Bldg)
5401 S. Wentworth, Suite 2N
Chicago, IL 60609
773.239.8094

Disclaimer: Every effort has been made to ensure the accuracy of this document. If you note an error or omission, please accept our sincere apology and contact ChildServ's Marketing Department at (773) 867-7350. Affiliations: ChildServ is a United Way agency affiliated with the United Methodist Church, registered with the Presbyterian Children’s Home and Related Ministries, and accredited by the Council on Accreditation of Services for Children and Families. ChildServ is a member of the Alliance for Children and Families and the Child Welfare League of America. Note: ChildServ operates group homes in Downers Grove, Lisle, Naperville and Wheaton. For our clients’ privacy and protection, those addresses are not listed.