ChildServ puts kids and their families first in Cook, Lake, DuPage and Kane counties. We serve clients from the following locations, as well as through home-based services.

**Administrative Office**
8765 W. Higgins, Suite 450, Chicago, IL 60631
773.693.0300

**Division**
4909 W. Division, Suite 506, Chicago, IL 60651
773.867.7319

**Elgin**
651 Lillie Street, Elgin, IL 60120
773.693.0300

**Lake County Family Service Center**
1105 Greenwood Ave., Waukegan, IL 60087
847.263.2200

**Wentworth (Harold Washington Building)**
5401 S. Wentworth, Suite 2N, Chicago, IL 60609
773.239.8094

**Harvey/South Suburbs**
*Services provided to clients within homes.*

**Group Home Administration**
1240 Iroquois Drive, Ste. 508, Naperville, IL 60523
630.778.7250

*Note: ChildServ operates group homes in Downers Grove, Lisle, Naperville and Wheaton. For our clients’ privacy and protection, those addresses are not listed.*

(Above and below) Volunteers from Grace United Methodist Church in Lake Bluff beautify the ChildServ Lake County office.
With the right support, a mother can become an educator, a struggling student can become a graduate, and a victim can become an empowered role model. Together, we can help children and families in Chicago’s at-risk communities rise above the statistics to reach their potential—to build, achieve and sustain better lives. These are the ways ChildServ’s donors, volunteers and clients themselves came together to advanced its mission in Fiscal Year 2014—a mission begun by our founder in 1894.

Leadership

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Donna Atkinson
Tandreia Bellamy
Donald Brackey
Michael Bromiley
Rodney D. Brown
Joyce Carrasco
Phil Costello
Nancy Duel (Secretary)
Terumi Echols*
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Edward J. Riley, Jr.
Bernard Sterner
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Mark Wimmer
Arlene Zielke

ChildServ Staff Ex Officio
James C. Jones
President and CEO, ChildServ

Ex Officio Members
Bishop Sally Dyck
Northern Illinois Conference, UMC
Rev. Dr. Zaki L. Zaki
District Superintendent, UMC

* served during Fiscal Year 2014

Auxiliary Board
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Stephanie Burks
Carrie Cox
Leslie Danford
Pamela Giagkou
Somil Ghelani
Stephanie Hedquist
Ashanti Madlock Henderson
Marvin Hill
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Mat Joiner
Adam Knapp
Annette Robinson
Katherine Sams
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Ana Avina, Executive Assistant
Kim Coffing, Director, Advocacy and Church Relations
Jeri Laureano, Director, Quality Improvement
April Redzic, Director, Marketing and Communications
Amber Williams, Director, Evaluations
Ways you can support ChildServ’s Mission

MAKE A CASH GIFT—Donate Online - Make a secure online donation using your credit card at [www.childserv.org](http://www.childserv.org). ChildServ accepts MasterCard, Visa and Discover. Please call (773) 867-7361 for more information. Our mailing address is ChildServ, 8765 W. Higgins Rd., Suite 450, Chicago, IL 60631.

MAKE A GIFT IN TRIBUTE— Remember someone close to you by making a gift in their memory, or make a gift in honor of a special person or a special occasion like a birthday or anniversary.

MULTIPLY YOUR GIVING WITH AN EMPLOYER MATCHING GIFT— Double your impact by taking advantage of your matching plan.

GIVE STOCK— Make a gift of appreciated securities.

INCLUDE CHILDSERV IN YOUR ESTATE PLANS— Designate ChildServ as a beneficiary in your will or life insurance policy.

SPONSOR AN EVENT— ChildServ holds events throughout the year and welcomes individual and corporate sponsorships.

MAKE AN IN-KIND GIFT— Donate diapers, school supplies or items for art therapy.

To find out about these many opportunities to make an impact on a children and families, call (773) 867-7314 or email info@childserv.org.

Our 120-Year Mission and History

Since 1894, ChildServ has helped Chicagoland’s at-risk children and their families build, achieve and sustain better lives.

Founded by Lucy Rider Meyer, an early advocate of the settlement house movement, ChildServ was created and operated by Methodist Deaconesses to shelter and educate orphans of immigrant families, most of whom had been living in poverty in the city of Chicago.

Today, our Board, dedicated staff, volunteers and foster parents are proud to continue that vision, serving more than 2,600 children and their families each year. This is accomplished through partnerships and collaborations with other organizations to ensure a continuum of prevention, intervention and education programs for children 0 to 21 years old and their families in metro Chicago communities of need. We serve Cook, DuPage, Kane and Lake counties through 11 sites. These include a Chicago location that focuses on foster care; early childhood education; family counseling; and group homes in Naperville, Downers Grove, Lisle and Wheaton that house previously abused or neglected youth.
A Letter from Our Leadership

Since Lucy Rider Meyer founded the Methodist Deaconess Orphanage on October 13, 1894, ChildServ has helped children and their families build, achieve and sustain better lives. During our 120-year-old history, our staff, Board of Trustees and volunteers have embraced a vision to care for at-risk children and youth in metropolitan Chicago. ChildServ has demonstrated impact and responsibility, making a solid transition from sheltering children in an institutional setting to providing innovative, community-based and out-of-home services. Protecting and meeting the needs of children, youth and families remains ChildServ’s purpose today. Caring for the physical, social and emotional needs of children, youth and their families is the centerpiece of ChildServ’s work.

In Fiscal Year 2014, we served more than 2,600 children and their families through education, prevention, early intervention and advocacy services at 11 program sites located in Cook, Lake, DuPage and Kane counties. ChildServ’s success stems from our capacity to deliver effective, child-centered services to infants, toddlers, pre-schoolers, school-aged children, teenagers and young adults. Our preschool, school based, youth development and family support services teach children developmental skills, reduce social isolation, enhance parent child relationships and build on family strengths. In 2013 and 2014, ChildServ collaborated with volunteers and community partners to touch the lives of children, youth and their families in Washington Park, Englewood, Austin, North Lawndale and Humboldt Park in Chicago, and South Cook, DuPage, Kane and Lake counties.

All of these programs create positive change for children, families and parents in our care—parents like Latasha Miller, a veteran who was able to create a more stable, independent environment for herself and her children through our Affordable Homes Program, which you will read about in this document.

The work illustrated in the 2014 Annual Report would not be possible without the commitment and dedication of our constituents. We thank our staff, Board of Trustees, volunteer network and other stakeholders who generously contribute to our capacity to serve Chicagoland’s vulnerable children and families. We thank all individuals, United Methodist churches and other denominations, civic organizations, and government, corporate and philanthropic partners whose contributions enable ChildServ to achieve its service and fiscal goals. The following pages highlight ChildServ’s programs and activities from July 1, 2013, through June 30, 2014.

James C. Jones
ChildServ President and CEO

Elliot Richardson
Board of Trustees Chairperson
Fiscal Year 2014 Accomplishments

- ChildServ’s Parent Education Program expanded into Kane County, with slots for 60 children.
- We hosted our first advocacy lunch: Ready by 21.
- Membership in our Auxiliary Board for young professionals doubled.
- We received the “2014 Valued Partner Award” from the Chicago Northwestern District, Northern Illinois United Methodist Annual Conference.
- ChildServ joined the Northern Illinois UMC Conference Urban Strategy Team as a resource collaborator, assessing where services are needed.
- 86% of families enrolled in the Extended Family Support program attended scheduled meetings with case workers.
- 82% of youth in ChildServ’s Group Homes program participated in a life skill session at least six times during the quarter.
- 96% of children in ChildServ’s Healthy Fit program were up-to-date on immunizations. 91% of Healthy fit clients showed improvement in nutritional knowledge by pre- and post-testing.
- 81% of parents in Home Instruction for Parents of Preschool Youngsters completed their Daily HIPPY Activity Packet with their child.
- ChildServ Military Programs staff delivered 23 military competency trainings, serving multiple social service agencies in Chicagoland.
- 90% of mothers in ChildServ’s Teen Mom program maintained custody of their own child. 90% also attended monthly group meetings.
We are grateful to our donors, who make our 120-year mission possible.

Individuals and Family Foundations

$10,000 to $19,999
Daniel F. and Ada L. Rice Foundation

$5,000 to $9,999
Tandrea Q. Bellamy
Donald G. Brackey
Rodney D. Brown
Nancy Duel

$2,000 to $4,999
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Marcos Nogues
Tina L. Pickell
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John T. Waldron
Nettie Zelkowitz

$1,000 to $1,999
Jessica Anderson
Michael Bromiley
Phil Costello
Jeffrey S. Huber
David C. Lambert
Mike Levy
Stephen C. Mack
Mardie P. MacKimm
Nicholas S. Noyes
Thomas Partridge
Elliott Richardson
Richard W. Schoenke
Debbie K. Tokimoto
Arlene Zielke

$500 to $999
Gregory Adams
Donna L. Atkinson
Jenna Beckmann

$250 to $499
Christopher Angelica
William Crane
William D. Frost
Devjeet Haldar
Ronald G. Hecht
Cesar R. Hernandez
Marvin Hill
Donna Hriljac
Steve Jaffe
Duk K. Kwon
Paul LaBriola
Jennifer Lucas
Betty N. Merta
Richard H. Morehead
Bruce R. Pfaff
Jack Riley
Marta R. Rodriguez
Bijal Shah
Lori A. Steele
Cleveland Tyson
Jack G. Yong

$100 to $249
Michael Adams
Robert Aleksick
Phillip Baker
Walter R. Benn
Linda M. Bergstrom

Parent Empowerment

During Fiscal Year 2014, ChildServ expanded its Parent Empowerment Program, moving into the Elgin area in August and the Harvey area in October. The agency began its early childhood expansion due to changing demographics in the metropolitan Chicago area; over the past 10 years, the number of children under the age of 5 in the city of Chicago has remained the same, while in Kane County, where Elgin is located, the under 5 population has increased by 6.9%. In addition, both areas’ poverty rates are above the state average. In Harvey, median household income is $26,800, compared to the Illinois state median of $55,000 (city-data.com, 2012).

Through PEP, children in 60 families in Elgin and 40 families in Harvey are becoming better prepared for preschool. ChildServ parent educators empower pregnant women and parents of children age 0 to 3 to become their children’s first teachers through guidance and a nationally recognized, user-friendly curriculum. ChildServ parent educators visit families for free in their homes and work with parents on how to best advocate for their children in the areas of education, health and social services. Parents are also invited to group activities, where educators teach families how to develop their children’s physical, mental, social, emotional, language development and problem-solving skills.

ChildServ provides PEP within the communities of Waukegan, Zion, North Chicago, Mundelein and Beach Park; Chicago’s Austin, Humboldt Park and Englewood neighborhoods; and Elgin, Carpentersville, Harvey, South Holland and Calumet City.

(Left) ChildServ Parent Educator Alia Joseph works with children in ChildServ’s Elgin Parent Empowerment Program on their fine motor skills at a field trip to the DuPage Children’s Museum.
**Homes for Heroes**

In Fiscal Year 2014, ChildServ, Home Depot and Neighborhood Housing Services made great strides in creating housing options and a continuum of care for families of veterans in Chicagoland through the Affordable Homes for Heroes Program.

Veterans with families are a rapidly growing segment of the more than 2,000 homeless veterans in the Chicago area. Although there are facilities set up to house single veterans, this model of family housing for veterans is the first of its kind in Chicago.

Set in West Humboldt Park, Homes for Heroes provides housing in three formerly vacant, adjacent homes, creating six apartments for veteran families. In the fall and winter of 2013, NHS rehabbed the properties with financial support from Home Depot, and the buildings will be transferred to ChildServ in Fiscal Year 2015 as affordable rental units.

Tenants not only receive housing but also wrap-around services, including a case manager and military therapist. ChildServ provides or connects tenants to services and resources, including mental health, parent empowerment, education, employment and legal counseling.

“This program has been really good for me because I needed my own space. It’s a good program,” Latasha says. “There are some really helpful people working for ChildServ who come together to make this work.”

In addition to the services provided by ChildServ, Latasha says she has benefited from the camaraderie and peer support she has found in her upstairs neighbor, who is also a part of the Homes for Heroes program and a female veteran who served in the U.S. Navy.

**Fiscal Year 2014 Events**

(Left) Auxiliary Board members Mat Joiner (left), Ashanti Madlock Henderson (right) and Carrie Cox (third from right) spend a day with friends landscaping ChildServ’s Lisle group home as a part of their June Paint–and-Plant-a-Thon.

(Left) Board of Trustees member Tina Pickell (third from left) and her family enjoy an evening at Ravinia with ChildServ, featuring the music of Tony Bennett, on August 22, 2013. Pickell co-chaired this annual event with fellow Board of Trustees member Gregory Hummel.

(Right) Board of Trustees member Joyce Carrasco was honored with the Lucy Rider Meyer Humanitarian Award for her service to ChildServ on November 13, 2013. She is pictured with (from left) Oscar Carrasco, James C. Jones, Board Chair Elliot Richardson and Board of Trustees member Wesley Stuart Jones.

(Right) Latasha Miller, a resident at the ChildServ Homes for Heroes Program, mother of 10-year-old twins and a former Marine Corps member (1998-2002). Latasha is a master’s student in vocational rehabilitation and mental health counseling at the Illinois Institute of Technology. She hopes to work for the U.S. Veterans Administration after receiving her degree.
Fiscal Year 2014 Financial Information

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<th>FY 2014</th>
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<td>Total Liabilities and Net Assets</td>
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<td>$3,348,329</td>
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Comparative Statement of Activities for years ending June 30, 2014 and June 30, 2013

**INCOME**
- Government: $8,603,009, $8,162,676
- Private: $767,143, $906,298
- Other: $1,529,729, $1,384,255
- TOTAL INCOME: $10,899,881, $10,453,229

**FUNCTIONAL EXPENSES**
- Cost of Care: $2,514,857, $2,245,476
- Staffing: $6,429,138, $6,052,003
- Cost of Operations: $1,914,750, $1,830,531
- TOTAL EXPENSES: $10,899,845, $10,128,010
- CHANGE IN NET ASSETS: $41,136, $325,219
- BEGINNING NET ASSETS: $1,531,846, $1,206,627
- ENDING NET ASSETS: $1,572,982, $1,531,846
On April 30, 2014, ChildServ President and CEO James C. Jones brought together public officials and local experts to discuss the numerous challenges facing Chicago-area teens as they transition to adulthood. The agency hosted the event, titled, “The State of At-Risk Children in Metropolitan Chicago: Ready By 21” at the Metropolitan Club inside Willis Tower.

Jones cited homelessness and lack of education as two of the biggest obstacles facing at-risk youth. During the 2012-2013 school year, Chicago Public Schools identified a record 18,699 homeless students. Additionally, in Illinois, 190,000 adults ages 18 to 24 with high school diplomas or GEDs were neither in school nor working in 2010.

Joining Jones to discuss the important topic (and in the above photograph, from left) were Bobbie Gregg, Director of the Illinois Department of Children and Family Services; Von Eugene Nebbit, Sr., University of Illinois Associate Professor at the Jane Addams College of Social Work; Shelley Stern Grach, Microsoft Citizenship and Public Affairs Director for the Central Region; and Ray E. Willis, U.S. Department of Housing and Urban Development Community Planning Director, Regional Office. The event was moderated by Andrea Durbin, CEO of the Illinois Collaboration on Youth.

Although the number of children placed in foster care in Cook County has decreased over the past 10 years, the need for quality, loving foster homes continues. Last year, 178 foster parents and 263 relative foster families helped 441 children in ChildServ’s care receive the mentorship, support, and love they needed to grow into self-sufficient adults.

ChildServ continues to seek out loving foster families in the Chicago metropolitan area. To learn more about becoming a foster parent through ChildServ, please call 773-867-7323 or visit www.childserv.org/foster.

This drawing is a self-portrait created by a 5-year-old foster child in ChildServ’s care during our annual Foster Parent Appreciation Dinner on May 23, 2014.