ChildServ puts kids and their families first in Cook, Lake, DuPage and Kane counties. We serve clients from the following locations, as well as through home-based services.

**ChildServ - Chicago North, Administrative Office**  
8765 W. Higgins, Suite 450, Chicago, IL 60631  
773.693.0300

**ChildServ - Chicago West**  
743 N. Pulaski Ave., Chicago, IL 60624  
773.867.7319

**ChildServ - Elgin**  
651 Lillie Street, Elgin, IL 60120  
773.693.0300

**ChildServ - Lake County**  
2424 Washington St., Suite 101  
Waukegan, IL 60087  
847.263.2200

**ChildServ - Chicago South**  
5401 S. Wentworth, Suite 2N  
Chicago, IL 60609  
773.239.8094

**ChildServ - DuPage, Group Home Administration**  
1240 Iroquois Drive, Ste. 102  
Naperville, IL 60523  
630.778.7250

Note: ChildServ operates group homes in Downers Grove, Lisle and Naperville. *For our clients' privacy and protection, those addresses are not listed.*

@Copyright, ChildServ, 2016. Disclaimer: Every effort has been made to ensure the accuracy of this document. If you note an error or omission, please accept our sincere apology and contact ChildServ’s Marketing Department at 773.867.7350. Affiliations: ChildServ is a United Way agency affiliated with the United Methodist Church, registered with the Presbyterian Children’s Home and Related Ministries, and accredited by the Council on Accreditation of Services for Children and Families. ChildServ is a member of the Alliance for Children and Families and the Child Welfare League of America.
A Letter from Our Leadership

Dear Partners in Our Mission:

Fiscal Year 2015 marked ChildServ’s 121st year of helping Chicagoland’s at-risk children and their families to build better lives and reach their potential. Our programs improved the lives of more than 2,800 vulnerable children and families in need of our comprehensive services and support throughout Cook, DuPage, Kane and Lake counties.

In Fiscal Year 2016, ChildServ continues to prioritize the quality of our programs, including early intervention, adoption and foster care and counseling, and emphasize client-outcomes to determine our effectiveness.

We will maintain our commitment to early intervention programs as studies published by the Harvard Center for the Developing Child cite programs like our Parent Empowerment and Home Instruction for Parents of Preschool Youngsters as the most effective ways to jumpstart a child’s development and education. The White House Council of Economic Advisers also estimates that early learning initiatives provide benefits to society of approximately $8.60 for every $1 spent.

ChildServ remains dedicated to matching children who have experienced trauma with stable, welcoming families or group homes — and finding every child in our care permanent, nurturing living situations.

Finally, our Armour Counseling Services provides nearly 400 clients, including military and veteran families, with the necessary support and therapy to ensure healing from trauma, personal growth and improved emotional, social and family function.

We are grateful for the generosity of our Board of Directors, church and corporate partners, donors, foster parents, staff and volunteers who join us in our mission, and look forward to another exciting year as we strive to build better lives for those in our care.

Best regards,

Dan Kotowski
President and CEO

Elliot Richardson, Esq.
Chairman, Board of Trustees

---

Board of Trustees
Christopher L. Angelica
Tandreia Bellamy
Donald Brackey
Michael Bromiley
Rodney D. Brown
Joyce Garrasco
Phil Costello
Nancy Duel (Secretary)
Christopher Engeleman
William D. (Dal) Frost
John Gotschall
Gregory W. Hummel
Tom Hutchinson
Beckitsha L. Johnson-Lowe
Charles Krugel
Rev. Duk Kyu Kwon
Stephen C. Mack (Treasurer)
Rev. Myron McCoy
Tina Pickell
Elliot Richardson (Chair)
Edward J. Riley, Jr.
Bernard Sterner
Arlene Zielke

Leadership

ChildServ Staff Ex Officio
James C. Jones
President and CEO, ChildServ

Ex Officio Members
Bishop Sally Dyck
Northern Illinois Conference, UMC
Rev. Dr. Zaki L. Zaki
District Superintendent, UMC

Auxiliary Board
Mat Joiner, Chair
Stephanie Burks
Carrie Cox
Somil Ghelani
Stephanie Hedquist
Ashanti Madlock Henderson
Marvin Hill
Zach Hunsinger
Annette Robinson
Katherine Sams
Kesha Burch Sims
Elizabeth Teague
Ty Williams

Management Staff
Dan Kotowski, President and CEO
Jeri Laureano, Chief Operating Officer
April Redzic, Vice President, Resource Development
Elizabeth Heneks, Vice President, Programs
Sonja Anthony, Director, Quality Improvement
Kim Coffing, Director, Advocacy and Church Relations
Catherine Enright, Director, Early Childhood Programs
Ken Hundrieser, Director, Evaluations
Lynsey Sloan, Director, Foster Care and Clinical Programs
Shenekia Stimage, Director, Residential Programs
Andrew Dohan, Director, Marketing and Communications

Drawing by Ismael, a child in our early childhood programs.
Ways you can help build better lives for at-risk children and families:

**DONATE**

**MAKE A CASH GIFT**
Contribute online - Make a secure online donation using your credit card at [www.childserv.org](http://www.childserv.org) or mail a gift to ChildServ, 8765 W. Higgins Rd., Suite 450, Chicago, IL 60631.

**GET YOUR EMPLOYER INVOLVED**
Encourage your business or employer to give to ChildServ.

**INCLUDE CHILDSERV IN YOUR ESTATE PLANS**
Designate ChildServ as a beneficiary in your will or life insurance policy.

**SPONSOR AN EVENT OR AFTER-SCHOOL ACTIVITY**
Support our clients—either through individual or corporate sponsorship—by hosting events and activities throughout the year.

**MAKE AN IN-KIND GIFT**
Donate new furniture, mattresses, diapers, baby and children’s clothing, coats, pajamas, bath products and shower curtains.

**VOLUNTEER**

**TAKE A LEADERSHIP ROLE IN BUILDING BETTER LIVES**
Join our Auxiliary Board, Board of Directors, Founder’s Circle or President’s Council.

**MENTOR A YOUTH**
Provide support to a teen in our group homes or foster care program and promote academic achievement and service in the next generation.

**BECOME A FOSTER PARENT**
Open your heart and home to a child who has experienced trauma and abuse.

**CREATE A TEAM-BUILDING EXPERIENCE THAT HELPS KIDS AND FAMILIES**
Encourage your company to volunteer to beautify a home or lend their business acumen to help our programs.

If you have questions or would like more information about how to impact the lives of Chicagoland’s at-risk children and their families, please contact us at (773) 693-0300 or info@childserv.org.

---

**How we built better lives in 2015**

**LEARNING:** 616 children were ready to succeed in kindergarten due to our early childhood programs.

**HEALTH:** 100% of the children in our early childhood programs are up-to-date on their immunizations.

**STABILITY:** 80 children found permanent supportive homes through our Foster Care and Adoption programs.

**INDEPENDENCE:** 39 young adults moved from homelessness to having safe apartments of their own. More than half achieved employment, and all found insurance and a medical provider.

**EDUCATION:** 100% of the youth in our group homes who were eligible received a high school diploma.

**RESILIENCE:** 90% of the teen moms in our foster care program were able to retain custody of their own child.
Who we helped:
- 2,807 children and their families
- 490 children who have experience trauma and abuse
- 263 foster parents

Where:
- 2,071 in Chicago
- 441 in Lake County
- 214 in the Elgin area
- 81 in the DuPage area

Services received:

We are grateful to our supporters who make our 121-year mission possible.
Star’s story:

Star entered ChildServ’s Emerge Program, which aids homeless young adults, on May 5, 2015. Despite struggling with financial resources and finding a place to live, Star strived to attend a four-year university.

With assistance from Kimberly, her caseworker, Star enrolled at Chicago State University, with a concentration in Early Child Care Education. “The encouragement and support I received from Kimberly really helped me take that first step toward my goal,” said Star. She also connected with Operation Push’s summer mentorship program, which encourages youth to realize their dreams.

In addition to her studies, Star took advantage of Emerge’s other supportive services, including life skills training, to create greater stability in her life; Star and her Operation Push mentor also found a grant that would pay for her tuition.

This past August, Star received a phone call informing her of her acceptance into Maryland State University, where she plans on majoring in Early Childhood Education, with a minor in Pre-School Education.

We could not be more proud of Star’s hard work and determination.
Eva’s story:

The first time Eva walked into ChildServ’s Lake County location, she had a black eye, and looked at the ground when she spoke. She was interested in learning more about the Family Childcare Homes Program (FCCH), but more important, she was looking for hope.

During that first visit, Eva met Angel O., ChildServ’s Bilingual Coordinator. “She was determined,” Angel remembers, “but she had no plan.” But Eva opened up to him about her past and goal to support herself and her children:

Eva came from Mexico to the Chicagoland area with her boyfriend and their little girl. She did not speak English, and her family depended on her boyfriend for support. In time, however, he lost his job, and left Eva and their daughter.

In need of housing, they stayed with a friend, and Eva took cleaning jobs to support them.

She then met Diego, whom she married after a time. They had a baby together and things were looking up—except for Diego’s temper. When he became angry, he would hit her, and at times, the children.

After hearing Eva’s story, Angel went to work—explaining how Eva could earn money for her family by getting involved in ChildServ’s FCCH Program. Eva signed up and started certification classes. Within four months, she received her license as a state-certified daycare provider.

Eva and her kids have since moved into a place of their own, and she operates a daycare with regular clients who now depend on her.

In her spare time, Eva leads a support group of moms who strive to achieve independence and self-sufficiency, and tells them, “If I can make a living and provide a better life for my kids, so can you.”

*For our client’s protection, her name and image have been changed.*
We are grateful to our supporters, who make our 121-year mission possible.

Fostering a future

ChildServ continues to seek loving foster families in the Chicagoland area. For more information on how to change a child’s life by becoming a foster parent, please call 773.867.7323 or visit www.childserv.org/foster.
ChildServ’s Fiscal Year 2015 Events

Former ChildServ President and CEO James C. Jones (left) and Board of Trustees Chair Elliot Richardson (right) award the Lucy Rider Meyer Humanitarian Award to United Way of Metropolitan Chicago CEO Wendy DuBoe for the United Way’s support of early childhood education at ChildServ’s 120th Gala.

ChildServ’s “Night at Ravinia” co-chair Tina Pickell, with her husband, Orren Pickell, at the sold-out summer event, featuring Train.

ChildServ’s Johanna Buwalda with Congresswoman Tammy Duckworth at the Jesse Brown VA Mental Health Summit on August 5. Duckworth especially thanked The Center for Veterans and Their Families at Rush and ChildServ for their work with military families and children.
## Fiscal Year 2015 Financial Information

<table>
<thead>
<tr>
<th></th>
<th>FY 2015</th>
<th>FY 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td>$2,200,896</td>
<td>$1,977,706</td>
</tr>
<tr>
<td>Non Current Assets</td>
<td>$584,457</td>
<td>$612,590</td>
</tr>
<tr>
<td>Fixed Assets—Net</td>
<td>$1,529,258</td>
<td>$1,126,912</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$4,334,611</strong></td>
<td><strong>$3,717,308</strong></td>
</tr>
<tr>
<td>Current Liabilities</td>
<td>$1,285,870</td>
<td>$1,192,535</td>
</tr>
<tr>
<td>Other Liabilities</td>
<td>$1,889,533</td>
<td>$951,792</td>
</tr>
<tr>
<td><strong>Net Assets</strong></td>
<td><strong>$1,719,208</strong></td>
<td><strong>$1,572,981</strong></td>
</tr>
<tr>
<td><strong>Total Liabilities and Net Assets</strong></td>
<td><strong>$4,894,611</strong></td>
<td><strong>$3,717,308</strong></td>
</tr>
</tbody>
</table>

## Comparative Statement of Activities for years ending June 30, 2014 and June 30, 2015

### INCOME

<table>
<thead>
<tr>
<th></th>
<th>FY 2015</th>
<th>FY 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government</td>
<td>$9,120,811</td>
<td>$8,603,000</td>
</tr>
<tr>
<td>Private</td>
<td>$1,212,961</td>
<td>$861,004</td>
</tr>
<tr>
<td>Other</td>
<td>$1,363,063</td>
<td>$1,435,864</td>
</tr>
<tr>
<td><strong>TOTAL INCOME</strong></td>
<td><strong>$11,696,835</strong></td>
<td><strong>$10,899,878</strong></td>
</tr>
</tbody>
</table>

### FUNCTIONAL EXPENSES

<table>
<thead>
<tr>
<th></th>
<th>FY 2015</th>
<th>FY 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost of Care</td>
<td>$2,538,981</td>
<td>$2,514,754</td>
</tr>
<tr>
<td>Staffing</td>
<td>$6,659,482</td>
<td>$6,429,125</td>
</tr>
<tr>
<td>Cost of Operations</td>
<td>$2,352,145</td>
<td>$1,914,864</td>
</tr>
<tr>
<td><strong>TOTAL EXPENSES</strong></td>
<td><strong>$11,550,608</strong></td>
<td><strong>$10,858,743</strong></td>
</tr>
</tbody>
</table>

### CHANGE IN NET ASSETS

<table>
<thead>
<tr>
<th></th>
<th>FY 2015</th>
<th>FY 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CHANGE IN NET ASSETS</strong></td>
<td><strong>$146,227</strong></td>
<td><strong>$41,135</strong></td>
</tr>
<tr>
<td><strong>BEGINNING NET ASSETS</strong></td>
<td><strong>$1,572,981</strong></td>
<td><strong>$1,531,846</strong></td>
</tr>
<tr>
<td><strong>ENDING NET ASSETS</strong></td>
<td><strong>$1,719,208</strong></td>
<td><strong>$1,572,981</strong></td>
</tr>
</tbody>
</table>

### Deedee & Lonny’s story:

Deedee and her young family live in Chicago’s Englewood neighborhood—known for its high rates of crime, poverty and unemployment. In addition to raising her children, Deedee supports her mother and little sister, who lives with special needs.

Shortly after giving birth to Lonny, her third child, Deedee met Tracie, a parent educator with ChildServ’s Parent Empowerment Program (PEP), at a community fair. The two women formed a bond as Deedee shared her concerns about her ability to manage family and work.

Tracie enrolled Deedee and Lonny in PEP, ChildServ’s home-based early intervention and education program featuring bi-weekly visits from parent educators. Tracie’s time with Deedee and Lonny focused on educational and developmental activities, which Deedee used daily with each of her young children. As Lonny progressed through the program, Deedee saw Lonny’s brain “wake up”. “Not only did Lonny learn to speak earlier and with a higher vocabulary than his siblings,” she observed, “but he started walking and was potty-trained sooner as well.”

Deedee credits Tracie for Lonny’s success but most of the recognition belongs to Deedee herself. Since entering the program, she has dedicated her time to reading and practicing the PEP activities with her children, which has made a difference in their development.

Tracie also helped jumpstart Deedee’s career. They worked together to update Deedee’s resume and find employment opportunities suitable for her skills and experience. Deedee now works part-time at a local daycare and after-school program and still has time to pick up her kids from school, prepare a healthy dinner and help with homework.

This past year, Deedee worked with a ChildServ Health Coordinator to build and plant a family garden in her front yard. Lonny helps his mother tend the garden every day and loves eating fresh peas right off the vine.

Deedee’s determination and perseverance are an inspiration to parents in PEP, and we applaud her success.

(Left) Two children in ChildServ’s Healthy Fit Program learn about gardening vegetables and how they can eat healthy to help their brains and bodies grow up strong.
ChildServ’s spectrum of services: helping Chicagoland’s children and families through trauma prevention, intervention, healing and transformation.