Since 1894, ChildServ has built better lives for more than 135,000 children at risk. Today, we are proud to help children and families to reach their potential in Cook, DuPage, Kane and Lake counties through in-home visits as well services provided at the following locations:

ChildServ—Chicago North, Administrative Offices
8765 W. Higgins Rd., Suite 450,
Chicago, IL 60631
(773) 693-0300

ChildServ—Chicago West
743 N. Pulaski Rd., Chicago, IL 60624
(773) 867-7319

ChildServ—Chicago South
5401 S. Wentworth Ave., Suite 2N,
Chicago, IL 60609
(773) 293-8094

ChildServ—Elgin
651 Lille St., Elgin, IL 60120
(773) 693-0300

ChildServ—Lake County
2424 Washington St., Suite 101,
Waukegan, IL 60087
(773) 867-7360

ChildServ—DuPage, Group Home Administrative Offices
1260 Iroquois Dr., Suite 102,
Naperville, IL 60523

Note: ChildServ operates group homes for teens in Downers Grove, Lisle and Naperville. For our clients’ privacy and protection, those addresses are not listed.

@Copyright, ChildServ, 2016. Disclaimer: Every effort has been made to ensure the accuracy of this document. If you note an error or omission, please accept our sincere apology and contact ChildServ’s Marketing Department at (773) 867-7328. Affiliations: ChildServ is a United Way agency affiliated with the United Methodist Church, registered with the Presbyterian Children’s Home and Related Ministries, and accredited by the Council on Accreditation of Services for Children and Families. ChildServ is a member of the Alliance for Children and Families and the Child Welfare League of America.
Dear Partners in Our Mission:

ChildServ’s 122nd year of building better lives for children at risk was one of great accomplishment, helping 2,800 children and families to reach their potential. In addition to raising over $1 million from private donors and a complete redesign of the agency’s website, our foster care program achieved its best performance in agency history.

In Fiscal Year 2017, we will continue to provide our clients with the best possible outcomes, and employ our trauma-informed approach to help the children and families in our care become school ready and self-sufficient, as well as find safe, nurturing homes for youth in our care.

Our early childhood program helps children ages 0-5 reach developmental milestones through in-home visits that encourage reading, promote development and education, and break the cycle of abuse, poverty and violence.

ChildServ’s Emerge Program supports homeless young adults ages 18 to 24 on their journey to self-sufficiency, providing counseling, housing assistance and life skills training, such as financial literacy, time management and nutrition education. Our clients also receive job readiness and employment assistance, ensuring a stable and lasting transition from homelessness to independent living.

Lastly, we are excited about our foster care program's new partnerships with the State of Illinois, establishing programs for dually-involved youth – those in both the child welfare and juvenile justice systems – and emergency placement foster care, helping youth in care to grow, learn and reach their potential in safe, nurturing environments.

We appreciate the tremendous support and generosity of our Board of Trustees, Auxiliary Board, faith and corporate partners, donors, foster parents, staff and volunteers, who are crucial and invaluable members of the ChildServ family, and look forward to another impactful year of helping those in our care to build better lives.

Best regards,

Dan Kotowski
President & CEO

Elliot Richardson, Esq.
Chairman, Board of Trustees

---

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Checklist for Building Better Lives!

☐ MAKE A CASH GIFT
Contribute online - Make a secure online donation using your credit card at www.childserv.org or mail a gift to ChildServ, 8765 W. Higgins Rd., Suite 450, Chicago, IL 60631.

☐ GET YOUR EMPLOYER INVOLVED
Encourage your business or employer to give to ChildServ.

☐ INCLUDE CHILDSERV IN YOUR ESTATE PLANS
Designate ChildServ as a beneficiary in your will or life insurance policy.

☐ PURCHASE OUR A BETTER LIFE COFFEE COLLECTION
Love coffee? With each bag sold, 10% of the proceeds support our programs, helping children and families to reach their potential and a meal is delivered to a malnourished child in Guatemala.

☐ SPONSOR AN EVENT OR AFTER-SCHOOL ACTIVITY
Support our clients—either through individual or corporate sponsorship—by hosting events and activities throughout the year.

☐ MAKE AN IN-KIND GIFT
Donate new furniture, mattresses, diapers, baby and children’s clothing, coats, pajamas, bath products and shower curtains, or host a used clothing drive through our new FUNDrive Program.

☐ TAKE A LEADERSHIP ROLE IN BUILDING BETTER LIVES
Join our Auxiliary Board, Board of Directors, Founder’s Circle or President’s Council.

☐ MENTOR A YOUTH
Provide support to a teen in our group homes or foster care program and promote academic achievement and service in the next generation.

☐ BECOME A FOSTER PARENT
Open your heart and home to a child who has experienced trauma and abuse.

☐ CREATE A TEAM-BUILDING EXPERIENCE THAT HELPS KIDS AT RISK
Encourage your company to volunteer to beautify a home or lend their business acumen to help our programs.

To complete your checklist or for more information about how you can impact the lives of children at-risk, please contact Zulma Colon at (773) 867-7361 or info@childserv.org.

Lives Made Better in 2016:

- 674 children living in poverty are on-track for kindergarten and immunized, while another 608 of their family members received support to achieve good health and financial stability.
- 460 children who have been abused, neglected or experienced trauma now have a safe home through our foster care programs.
- 210 children and families received counseling to help them heal from trauma.
Clean out your closet and help at-risk kids!

Through a new partnership with Savers/Unique Thrift Stores FUNDrive Program, you can help ChildServ by collecting used items at your workplace, church or community group.

Already hosting a rummage sale? Call ChildServ, and Savers can pick up your left over items and donate cash in your honor to our programs for at-risk children.

Need to clean out an entire basement, garage or house? FUNDrive will pick up donations of 1,000 pounds or more to benefit ChildServ.

For information on how to set up a FUNDrive for ChildServ, or to arrange a pickup, call Kim Coffing, Director of Advocacy & Church Relations, at (773) 239-8710.
We are grateful to our supporters who make our 122-year mission possible.

First Presbyterian Church, Downers Grove
First UMC, Elmhurst
Libertyville UMC
Glenview United Methodist Women
Faith UMC, Lisle
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United Methodist Women of Park Ridge
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First UMC, West Chicago
Prophetstown UMC
New Hope UMC
Central UMC, Skokie
United Methodist Women, St. Andrew
Women’s Christian Assc. of Grace United Protestant Church
Wesley UMC Women
Memorial United Methodist Church UMW
Good Shepherd United Methodist Women
First UMC, Waukegan
Shirland UMC
Hanover UMC
Southlawn UMC
Winfield Community UMC
Mount Hope UMC

Cynthia & Kimberly’s* story:

Cynthia, a single mother of two children living in Chicago’s Austin neighborhood, met Sherry, a ChildServ Family Educator, at a community fair in November of 2015. Between providing for her family and taking classes to achieve her medical assistant certification, Cynthia was concerned that her four-year-old daughter, Kimberly, was falling behind in getting ready for kindergarten.

Sherry enrolled Cynthia and Kimberly in ChildServ’s Home Instruction for Parents of Preschool Youngsters (HIPPY) program, which improves school readiness by empowering parents with the necessary skills and tools to serve as their child’s primary educator. Sherry, Cynthia and Kimberly started weekly in-home visits, working on the alphabet, fine motor skills, and problem solving.

Sherry also provided Cynthia and Kimberly with a new book each week so that they could read together as a family, and after only a few weeks in the program, Cynthia began to notice a difference in Kimberly’s recognition of words and story comprehension.

Cynthia regularly attended HIPPY’s monthly Parent Forum meetings, finding a support network of other parents and learning about important topics such as financial literacy, health, and safety. She also received information about financial assistance and housing programs to help her family lead a better life.

Cynthia found that Sherry’s visits provided structure and improved her time management skills, allowing her to balance work and school while setting aside time each week to prioritize her daughter’s development both during and after visits.

At ChildServ’s HIPPY 2016 End of the Year Celebration, Cynthia was recognized for completing the City Colleges of Chicago’s Medical Assistant Program. In October, Kimberly and Cynthia began their second year in HIPPY, which focuses on literacy, math, and science, preparing Kimberly to succeed in kindergarten and reach her potential.

“Sherry is like a member of our family and her work with Kimberly has helped her get on-track for school,” said Cynthia. “I could not be more thankful.”

*For their privacy, our clients’ names have been changed.

Become a Mentor!

Help teen-aged “youth in care” to build better lives and reach their potential!

We are in great need of mentors for the youth in our care. For information, contact Zulma Colon at (773) 867-7361 or zcolon@childserv.org.
We are grateful to our supporters who make our 122-year mission possible.

Open Your Heart & Home to a Youth in our Care

ChildServ seeks loving foster families to help the children in our care to reach their potential.

For information on how to change a child’s life by becoming a foster parent, please call (773) 867-7323 or visit www.childserv.org/get-involved/become-a-foster-parent/

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- Ellen B. Fox Fund
- Norman W. Harris Reserve Fund
- Octavus N. Hutchinson Charitable Trust
- Robert and Jeanette McMurdy Trust
- Virginia Little Charitable Trust

In-Kind Gifts
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- First UMC, Arlington Heights
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- First UMC, La Grange
- Our Redeemer's UMC, Schaumburg
- Wespath Benefits Investments Management of UMC
- Forward Space, LLC
- First UMC of Evergreen Park
- Sam Seiden
- Northbrook UMC
- Jeri Laureano
- Christ UMC, Deerfield
- Highlands Middle School District #106
- Associated Integrated Supply Chain Solutions
- Chicago Church of Christ
- Axion RMS, LTD.
- Brian Schauer
- The Langham Hotel
- Barrington UMC Women
Each of our more than 2,700 clients have experienced trauma—abuse, poverty and violence—and we are proud to use a trauma-informed clinical framework called the Attachment, Regulation and Competency (ARC) model, which both encourages healing and helps children and families to building better lives and reach their potential.

This year, we were proud to begin a partnership with the Sheilah A. Doyle Foundation to provide counseling services to youth whose family members have been victims of homicide.

The photos to the right are from Camp Sheilah, the three-day camp for children, at which ChildServ counselors acted (and dressed) as superheroes, helping the campers on their journey toward healing.

Later in the year, we teamed up with Rosecrance and Park Ridge United Methodist Church to host the Empowering Grace Workshops, which provided practical, educational tips, recommendations, skills and resources to equip members of faith communities to engage those who are suffering from trauma.

We look forward to continuing our leadership in trauma-informed care, helping children at risk to build better lives and achieve their potential.
We are grateful to our supporters who make our 122-year mission possible.

Deutsche Bank Americas Foundation
Allstate, The Giving Campaign
Play It Forward Kids
Rochelle Rowan
Tracy Baker, Debbie’s Home Daycare
UMC Women, Hinsdale
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United Way of Greater Philadelphia & SNJ
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First United Methodist Church, West Chicago
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Jeff N. Strack
Jane M. Carey
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Chris M. Warren
Robert W. Hamilton
Warner A. Rosenthal
Wayne W. Thomas
Carol L. Cory

Buying coffee builds better lives!

At the end of Fiscal Year 2016, ChildServ announced a new partnership with Chapin Coffee for our A Better Life Coffee Collection. With each bag sold, 10% of the proceeds will support our programs to help children at risk to build better lives, and a meal will be delivered to a malnourished child in the coffee-growing community of Santiago Atitlan, Guatemala.

For information on purchasing our A Better Life Coffee Collection for your office or business, please contact Mike Mills, Manager of Corporate Engagement, at mmills@childserv.org, or call (773) 867-7335.

To purchase our A Better Life Coffee Collection and help to build better lives for children at risk, visit www.childserv.org/coffee.
**Fiscal Year 2016 Financial Information**

<table>
<thead>
<tr>
<th></th>
<th>FY2016</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Assets</strong></td>
<td>$1,764,824</td>
<td>$2,220,896</td>
</tr>
<tr>
<td><strong>Non Current Assets</strong></td>
<td>$547,832</td>
<td>$584,457</td>
</tr>
<tr>
<td><strong>Fixed Assets-Net</strong></td>
<td>$1,762,288</td>
<td>$1,529,258</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$4,074,944</strong></td>
<td><strong>$4,334,611</strong></td>
</tr>
<tr>
<td><strong>Current Liabilities</strong></td>
<td>$2,201,745</td>
<td>$1,285,870</td>
</tr>
<tr>
<td><strong>Other Liabilities</strong></td>
<td>$2,307,319</td>
<td>$1,889,533</td>
</tr>
<tr>
<td><strong>Net Assets</strong></td>
<td>($434,120)</td>
<td>($1,719,208)</td>
</tr>
<tr>
<td><strong>Total Liabilities and Assets</strong></td>
<td><strong>$4,074,944</strong></td>
<td><strong>$4,894,611</strong></td>
</tr>
</tbody>
</table>

**Comparative Statement of Activities for years ending June 30, 2015 and June 30, 2016**

**INCOME**

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2016</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Government</strong></td>
<td>$7,724,321</td>
<td>$9,120,811</td>
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<tr>
<td><strong>Private</strong></td>
<td>$1,009,901</td>
<td>$1,212,961</td>
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<tr>
<td><strong>Other</strong></td>
<td>$1,601,391</td>
<td>$1,363,063</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td><strong>$10,335,613</strong></td>
<td><strong>$11,696,835</strong></td>
</tr>
</tbody>
</table>

**FUNCTIONAL EXPENSES**

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2016</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cost of Care</strong></td>
<td>$2,172,520</td>
<td>$2,538,981</td>
</tr>
<tr>
<td><strong>Staffing</strong></td>
<td>$7,512,879</td>
<td>$6,659,482</td>
</tr>
<tr>
<td><strong>Cost of Operations</strong></td>
<td>$2,803,542</td>
<td>$2,352,145</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$12,488,941</strong></td>
<td><strong>$11,550,608</strong></td>
</tr>
</tbody>
</table>

**CHANGE IN NET ASSETS**

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2016</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>($2,153,328)</strong></td>
<td></td>
<td>$146,227</td>
</tr>
</tbody>
</table>

**BEGINNING NET ASSETS**

<table>
<thead>
<tr>
<th>Category</th>
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<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>$1,719,208</strong></td>
<td></td>
<td>$1,572,981</td>
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</tbody>
</table>

**END NET ASSETS**

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2016</th>
<th>FY2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>($434,120)</strong></td>
<td></td>
<td>$1,719,208</td>
</tr>
</tbody>
</table>

**Contributors**

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Wight & Company

Our President and CEO Dan Kotowski (left) and Board of Trustees Vice Chairman John Gotschall (right) present the Lucy Rider Meyer Humanitarian Award to UPS' VP of Industrial Engineering Tandreia Bellamy, honoring UPS' partnership of more than a decade.

Clayton Harris III, a member of ChildServ's Board of Trustees, and his family lining up a putt at the BIG Hearts Mini-Golf event in June. The event raised more than $26,000 in support of our early childhood programs.

ChildServ’s Fiscal Year 2016 Events

In March, George Sheldon, the Director of the Illinois Department of Child and Family Services, visited our Chicago-South location to share his vision for how the State and social service agencies like ChildServ can help children and families to build better lives.
William’s story:

William’s parents died when he was young, forcing him to live house-to-house for years. He eventually found two years of consistent shelter at the Pacific Garden Mission in the South Loop. When he found out that he had a daughter on the way, William knew that he needed to get his life and career on-track, starting with a safe, inviting place for his daughter.

He learned about ChildServ’s Emerge Program, which helps homeless young adults achieve self-sufficiency, by overhearing two men on the “L.” He made sure to write down ChildServ’s number and called to set up an interview with Kim Jackson, a ChildServ Emerge case worker.

William entered the program in May of 2015. He was a high school graduate and had a full-time job at Sam’s Club, but knew there was little opportunity for advancement. Kim told him about a program that would help him obtain his security license and encouraged him to take classes.

William regularly attended Emerge’s monthly meetings, building a support network of other young adults and receiving training in crucial life skills such as financial literacy and money management. At one meeting he learned the importance of establishing checking and savings accounts to stabilize both his and his daughter’s financial futures. He turned to Kim for help in setting them up and has been an avid saver ever since.

Having a safe apartment of his own also led to increased time with his daughter, Natalie. William became the first Emerge father to enroll his daughter in ChildServ’s 0-3 early childhood program, PEP, ensuring that she will reach important educational and developmental milestones and be ready for kindergarten. He enjoys reading to Natalie often, strengthening their bond and building her vocabulary.

William achieved his security certifications and held two part-time security jobs. He then decided to enter a culinary program and is now a full-time barbecue chef at a restaurant in downtown Chicago.

William is on-track to complete the Emerge Program very soon, having employment and saving enough money for an apartment of his own.

“The Emerge Program is a blessing,” said William. “It has given me the stability and support that I needed to improve my life, and I can’t thank Kim enough for helping me to be a better man and father!”

ChildServ helps young adults achieve self-sufficiency